



**UMS**  
UNIVERSITI MALAYSIA SABAH

# UMS ePAYMENT

User Manual

<https://epayment.ums.edu.my/>  
UNIVERSITI MALAYSIA SABAH

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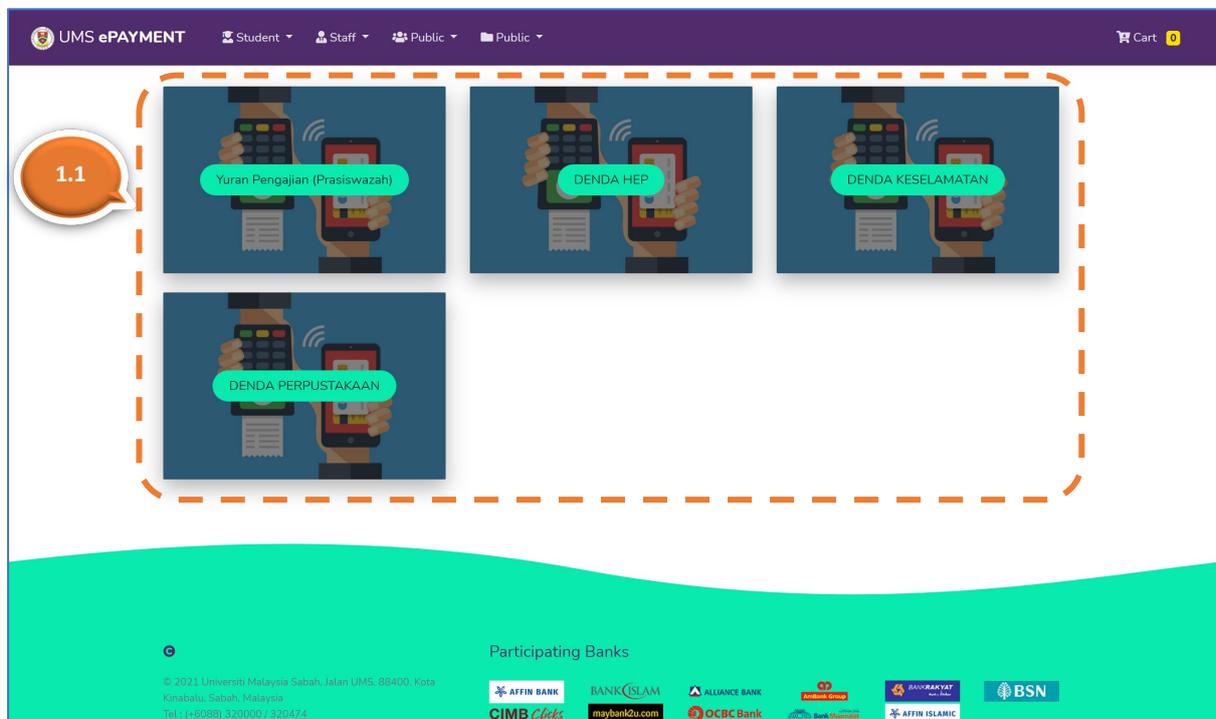
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# 1. HOME PAGE

You can access UMS ePayment website through the following link:

<https://epayment.ums.edu.my/>

1.1. Click on the image to go to your desired page.



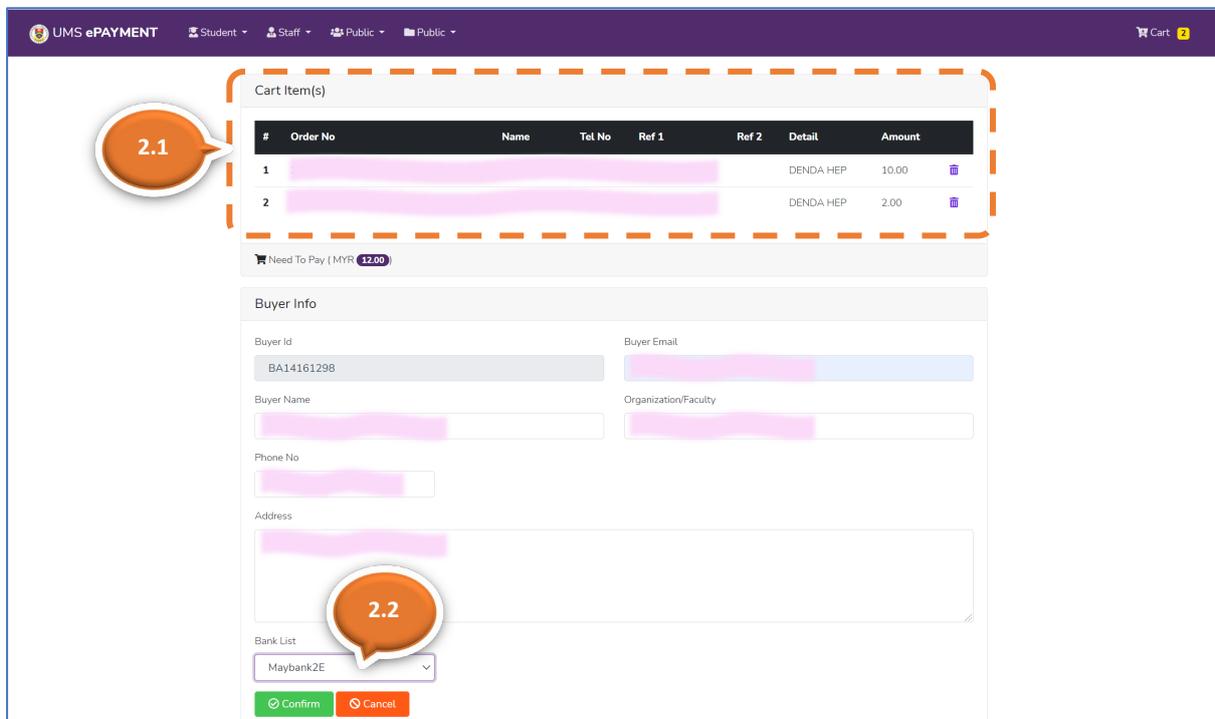
- 1.2. In **Search Record** section, choose your student category (*Undergraduate / Postgraduate*), enter either your matric number, passport number or identification number, and click on **Search** button.

- 1.3. Your details will be displayed on the **Student Info**. Complete the required fields and proceed. (\*\* Please make sure your details are valid)
- 1.4. In **Payment Info**, enter the amount and select from **Checkout to FPX** or **Checkout to Credit Card**. (Minimum amount is RM1.00)

Note: For user that select **Checkout to FPX**, please refer to FPX section, while for **Checkout to Credit Card**, please refer Credit Card section.

2. **FPX**

- 2.1. Details and amount from that you have entered on step **1.4** will be displayed in **Cart Item(s)**.
- 2.2. Select your desired bank from the **Bank List** and click on **Confirm** button. If you do not wish to proceed, click on **Cancel**.



- 2.3. You can change your email address on this page, then click on **click to pay** button to proceed.

The screenshot displays the UMS ePAYMENT interface. At the top, there is a banner with the text "KAMPUS TANPA TUNAI KINI DIAKTIFKAN!" (Cashless Campus is now activated!) and a cartoon fox mascot wearing a red shirt with "USIN" on it. The banner also features logos for various payment methods like QRPAY, FPX, and Alipay. Below the banner, a note states: "\* Please disable your pop-up blocker before you proceed. (Refer to Pop up Blocker Settings for details)".

The main content area is titled "Order Details" and contains the following information:

Name	:	[Redacted]
Reference No	:	[Redacted]
Order Id	:	BA14161298
Bank Name	:	Bank Rakyat
Email	:	[Redacted]

Below the order details, there is an "Items" section:

Detail	:	EPAYMENT PORTAL
Amount	:	10.00

A blue button labeled "click to pay" is positioned below the amount field. A callout bubble with the number "2.3" points to this button. Below the order details, a teal banner reads "PAYMENT VIA FPX" and includes instructions: "You must have Internet Banking Account in order to make transaction using FPX. Please ensure that your browser's pop up blocker has been disabled to avoid any interruption during making transaction. Do not close browser / refresh page until you receive response." At the bottom, a dark blue footer contains the text "Copyright © 2019 All rights reserved Terms and Conditions".

- 2.4. You will be redirected to your Internet Banking site. After you have completed your payment, transaction details will be displayed.

- 2.5. Then, it will return to UMS ePayment site to finalise your FPX transaction with just a click on **Complete Transaction** button.

- End FPX -

### 3. CREDIT CARD

3.1. **Cart Item(s)** will show the details and amount that you have entered on step 1.4.

UMS ePAYMENT Student Staff Public Public Cart 1

Cart Item(s)

#	Order No	Name	Tel No	Ref 1	Ref 2	Detail	Amount
1						DENDA HEP	20.00

Need To Pay (MYR) 20.00

Buyer Info

Buyer Id: BA14161298  
 Buyer Email: [Redacted]  
 Buyer Name: [Redacted]  
 Organization/Faculty: [Redacted]  
 Phone No: [Redacted]  
 Address: [Redacted]

3.1

3.2. Click on **Confirm** button to proceed. If you do not wish to proceed, click on **Cancel**.

UMS ePAYMENT Student Staff Public Public Cart 2

Buyer Info

Buyer Id: BA14161298  
 Buyer Email: [Redacted]  
 Buyer Name: [Redacted]  
 Organization/Faculty: [Redacted]  
 Phone No: [Redacted]  
 Address: [Redacted]

Country: MALAYSIA

Payment Description: [Redacted]

Amount: 24.00

Confirm Cancel

3.2

3.3. Fill in **Payment Description**, then click on **Pay with Credit Card** button.

Country: MALAYSIA

Payment Description: Bayaran Denda 23

Amount: 12.00

Buttons: Edit, Pay With Credit Card, Cancel

3.4. You will be redirected to Maybank Credit Card Page

**Your transaction summary**

Merchant Name	UMS - EC
Amount	MYR 23.00
Description	Bayaran Denda 23
Payment Ref.	

**Please enter your card details**

Name On Card [optional]

Card Type:  VISA  Mastercard

Card Number: [ ] [ ] [ ] [ ]

Expiry Date: Month [ ] Year [ ]

Card CVV2/CVC2/4DBC: [ ]

Card Issuer Country [optional]: [ ]

Buttons: Cancel, Clear, Submit

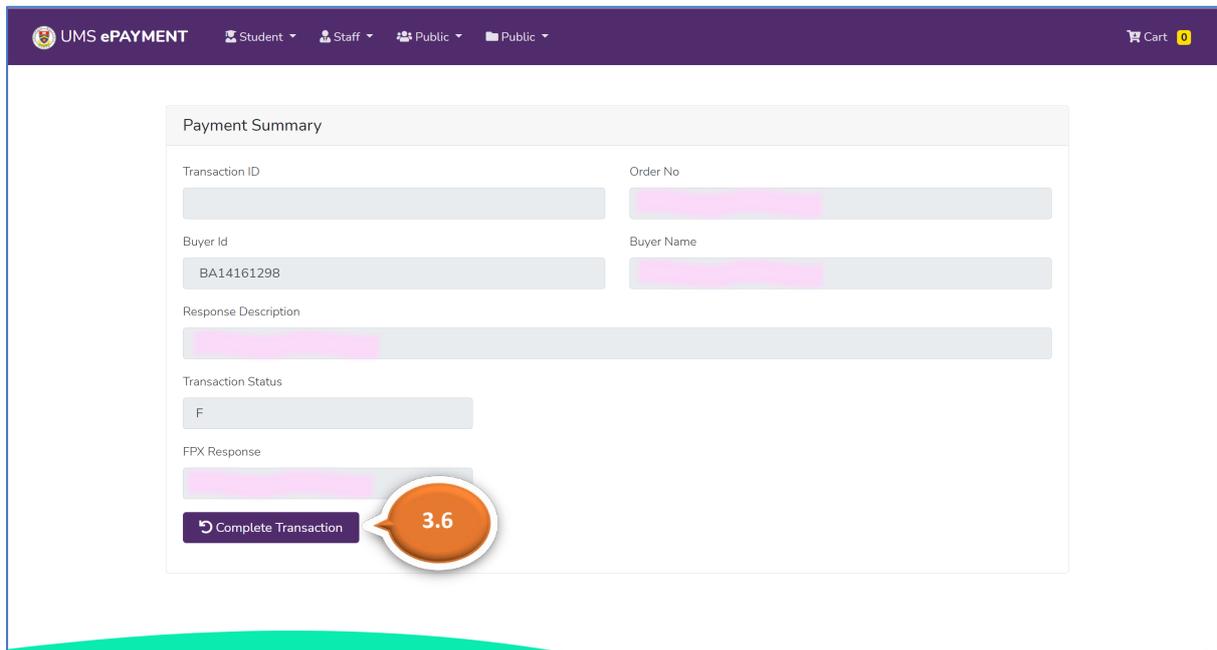
**Before you proceed:**

- Disable pop-up blockers.
- Enable cookies & javascript on your browser.
- Browser compatibility: Internet Explorer 8.0 and above, Mozilla Firefox and Chrome.

**NOTE:** Upon clicking on Submit, you will be redirected to the Payment Gateway Provider custom. Please do not refresh or close your browser until your transaction is complete.

3.5. Complete the required details and click on **Submit** button.

- 3.6. After that, you will be returning to UMS ePayment site for the final process. Click on **Complete Transaction** button to finalise your Credit Card transaction.



- End Credit Card -